

# Fuelling possibilities that are seamless, smart, and sustainable.

## Effortless Energy Through Innovation

Dear Readers,

We are super excited to bring you incredible milestones, exciting updates and cool innovations that are transforming how we serve you.

This edition is bursting with exciting news that shows just how far we've come.

Let's get started!

### Highlights

- Word from CIO
- Energy Feed
- The 2025 Wrap-Up
- What's New at SUPERGAS
- Choice to Compliance: Our Sustainability Journey
- Our Valued Connections
- Events

### Our CIO's Perspective on SUPERGAS's Digital Transformation Journey & Road Ahead

Digital transformation has become essential for business survival and growth. Over the past year, we've embarked on an exciting journey to modernise our operations through digitalisation and automation. It all started when we identified that our legacy systems were creating bottlenecks, fragmented processes, manual tasks, and disconnected data were slowing us down and impacting customer satisfaction. We needed real-time insights, standardised processes, and systems that could grow with us. This wasn't just about new technology; it was about reimagining how we operate and serve you better.

Our transformation achieved major milestones. Project Parivartan brought us SAP S/4HANA, streamlining operations and automating everything from e-invoicing to daily workflows. We are in the process of unifying our customer systems through CRM and Sales Automation, giving teams a complete customer view and data-driven insights. Intelligent automation through RPA and AI now handles repetitive tasks, freeing our teams for strategic work. Plus, our new cloud-based analytics platforms provide real-time insights that drive better decision-making.

The path wasn't without challenges. We faced resistance to change, complex system integrations, and cybersecurity concerns. Through transparent communication, phased rollouts, and strengthened security measures we overcame each hurdle.

Our efforts have delivered tangible outcomes, 30% faster processes, improved compliance, significant cost savings, and most importantly, a solid foundation for continuous innovation.

Looking ahead, our Digital Transformation 2.0 focuses on hyperautomation – integrating RPA with AI and ML for end-to-end automated workflows. We're strengthening cyber resilience and aligning technology with sustainability goals through paperless operations and optimized energy use.

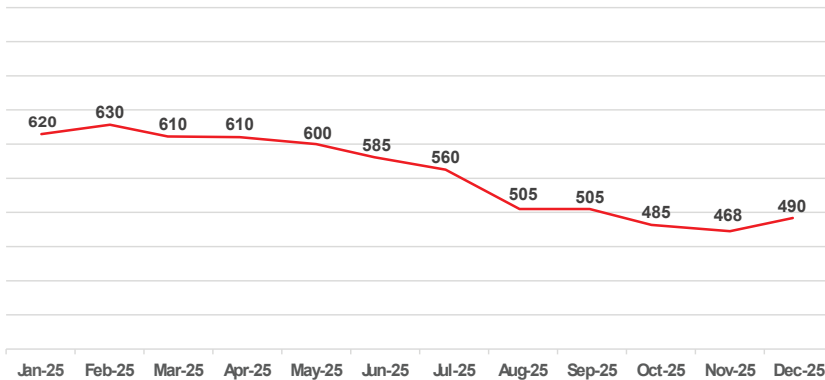
This journey of innovation continues, with technology as our catalyst for growth, resilience, and delivering exceptional value to our customers and partners.



**AKSHAY RANJAN,**  
CIO

## The Energy Feed

### LPG Contract Price (CP/MT)



supported by rising demand in India and the wider subcontinent, alongside firm Baltic Ocean freight rates. However, with persistent global uncertainties, predicting the future trajectory of the energy market remains challenging.

The LPG and broader energy markets in 2025 experienced significant volatility, driven by tariff uncertainties and geopolitical developments. Crude oil prices fluctuated sharply, reaching a high of \$82.03 per barrel in January and a low of \$60.03 in May. Similarly, the LPG market too shown this instability, peaking at \$630 per metric ton in February and dropping to \$468 per metric ton by October. Looking ahead to 2026, the Contract Price (CP) of LPG is expected to trend upward through Q1,

### Coimbatore Filling Plant Powers Up Our Southern Operations

SUPERGAS proudly announces the inauguration of its new Coimbatore Filling Plant in Tamil Nadu on August 8, 2025, marking a major milestone in strengthening our South India presence. Spread across 50,303 sq. m., this strategic facility sits close to our Tuticorin Import Terminal, ensuring faster deliveries across Kerala (Thrissur, Malappuram, Palakkad) and Tamil Nadu (Coimbatore, Tirupur, Erode, Nilgiris). The plant boasts impressive capabilities - 51,000+ MT annual production capacity, two 125MT storage vessels, an automatic carousel system for swift cylinder processing and 60KW solar installation to support plant operations. What's even better? It's built for the future, ready to expand as demand grows without major reconstruction. This marks a major commitment to supporting our growing customer base in South India.



### Uluberia Filling Plant Goes Green with Solar Power

In October 2025, SUPERGAS reached a new sustainability milestone by installing 20KW solar panels at our Uluberia Filling Plant. This clean energy initiative is projected to reduce the plant's carbon footprint by approximately 1.9 MT per month.



This move builds on earlier 2025 efforts, including converting the plant's pool car fleet from Diesel to CNG, further cutting the site's Scope 2 emissions, while demonstrating SUPERGAS's commitment to sustainable operations.

### Auto LPG Network Expanded in 2025

SUPERGAS strengthened its Auto LPG presence with two new dispensing stations in 2025!

Our Mysore station was successfully launched in August, while Chennai's Manali station gears up for December opening.



This expansion brings cleaner fuel options to more drivers, marking an exciting milestone in our journey to sustainable mobility.

## SUPERGAS Care App Phase 2 Goes Live!

November 28, 2025 marked the successful launch of SUPERGAS Care App Phase 2, bringing new features to enhance user experience.

The upgrade includes an intuitive dashboard for easy navigation, streamlined complaint management, plant holiday visibility, personalized push notifications for timely updates, and integrated FAQs for quick assistance.

These improvements help managing LPG services simpler and more transparent, reinforcing SUPERGAS's commitment to digital convenience for customers and partners.

### Stronger Together with Partner Network

SUPERGAS has strengthened its industrial offering by partnering with leading OEMs and BIS-approved equipment manufacturers. This strategic network enables customers to access customized, safe, and smart solutions under one roof.

Whether setting up new operations or upgrading existing burners and boilers, industrial clients now benefit from expert consultation, quality equipment, and reliable LPG supply, all through a single touchpoint.

### Digital Awards for Franchisees

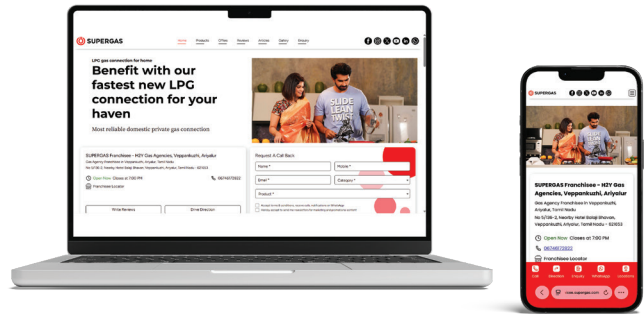
SUPERGAS introduces Digital Awards to recognise franchisee partner's digital efforts. Partners actively engaging on social media and connecting with local communities through digital platforms will be celebrated and rewarded.

Winners will be announced in next FARP!

### SUPERGAS Sets Bold Vision for Domestic Market Growth

We are transforming our approach to tap into India's massive domestic LPG opportunity. With 1.48 billion people and only 33.05 crore households currently using LPG, the potential for growth is enormous.

Our revamped strategy goes beyond just supplying fuel, we're focused on empowering families with convenient, cleaner energy solutions. Through strategic planning, strong partnerships, and smart execution, we're working to make SUPERGAS a trusted name in Indian households.



## Hyperlocal Marketing: Powering Local Growth

SUPERGAS successfully completed Phase 1 of its Hyperlocal Marketing pilot from June to August, significantly boosting local visibility for 100 selected franchisees.

Building on this success, Phase 2 launched in October with a new group of franchisees. Given the positive outcome in strengthening local market presence, this initiative is encouraged to be a part of working for each Franchisee.

### CSRD: Our Sustainability Journey from Choice to Compliance

Environmental, Social, and Governance( ESG) principles once stood as voluntary badge of honour for companies that extend their commitment to environment



**VEERASHA GUPTA,**  
**CSRD INTEGRATION**  
**MANAGER**



and community with a structured governance mechanism. But not anymore!

Now, with the Corporate Sustainability Reporting Directive (CSRD), the European Union has transformed ESG into a non-negotiable mandate. This transformative regulation anchored in the European Green Deal's ambitious vision for climate neutrality by 2050, now demands transparency, consistency, and accountability from 50,000 EU companies, including SHV.

CSRD isn't just another reporting obligation; it is embedding ESG into the very core of business architecture. All SHV Business Units, including SUPERGAS, are actively leading this transition. We're implementing robust systems and processes to deliver high quality ESG reporting that is accurate, reliable and in lines with CSRD guidelines.

## Progress Through Partnership



### Flame Zone Achieves Decade Milestone

Congratulations to Flame Zone from Manappuram, Kerala, for completing 10 successful years in October 2025 and achieving an impressive 100MT volume!

This remarkable journey showcases their dedication to serving customers with excellence.

Here's to many more years of growth and success together!



### NTF (INDIA) PRIVATE LIMITED (Unit - VIII), Gujarat

As a leading manufacturer of lightweight reinforced plastic components, operational efficiency, safety, and sustainability are non-negotiable for us.

SUPERGAS became a trusted, professional partner from day one. Their team was instrumental in every phase, from initial system design and storage planning to installation.

The addition of their gas monitoring system has truly reinforced our safety protocols and given us total operational assurance.

## Events at SUPERGAS

### SHV Health & Safety Week: 'Fit to Work'

SUPERGAS conducted SHV Health & Safety Week (Sept 29-Oct 3) with theme 'Fit to Work'. Activities included yoga sessions at all locations, first aid training, & workshops on LSR and SHVE H&S Triangle.

Operators, drivers, technicians, and support staff were recognized for their safety excellence.



### SUPERGAS Shines at Major Trade Shows

SUPERGAS marked its presence at three key trade shows recently. We showcased our industrial products and services at the Tubes and Pipes Expo (Delhi), Casting and Foundry Expo (Gandhinagar) and displayed commercial solutions at Bharat Food Expo (Jaipur). Our teams connected with amazing industry professionals and promising prospects across all three events.



### Caring Beyond Flames

Team SUPERGAS recently visited customers and partners at their doorsteps to understand their experience firsthand. From hotels to industries, we listened, learned, and gathered valuable insights about your needs. A big thank you to everyone who welcomed us and shared their stories. Your feedback helps us serve you better.



Akshay Ranjan  
Veeresha Gupta  
Hardik Patel

Laxman Mondal  
Pandiaraj S  
Swetha T